



UNIQUE FUNERALS

DWP Funeral Payment Policy

If you apply, or intend to apply, for a DWP Funeral Payment, please note that any contribution may only cover part of the total funeral costs. In some cases, applications may be unsuccessful or only partially successful.

As part of the application process, the DWP may contact us to request additional information, including financial details relating to the funeral. Unless you instruct us otherwise, we will provide the requested information.

In all circumstances, you remain responsible for any outstanding balance and for ensuring that our invoice is paid by the due date, unless otherwise agreed in writing.

Late fees may be applied to any overdue balance at a rate of 3% above our bank's base rate.